

Tower Hamlets VCFSE Emergencies Directory



Collaboratively, the Tower Hamlets Council for Voluntary Services (TH CVS) and the Civil Protection Unit (Council Emergency Planning team) are developing a '**Community and Voluntary Agencies Emergency Directory**' to improve knowledge of, and connections between, local organisations and resources that might be able to support the preparedness for, response to and recovery from emergencies, within Tower Hamlets.

To support the development of this directory, we kindly request that you complete the following MS Form:

[VCFSE Emergencies Directory Microsoft Form](#)



Information provided will only be accessible by the TH CVS team and the Civil Protection Unit, to allow for requests for support to be made to the appropriate organisations, during an emergency. More information can be found in the FAQ section below.

A public version of the Directory will be made available on the [TH CVS Emergencies webpage](#) signposting to organisations public webpages only (organisations can opt out of being included in this should they wish).

Supporting guidance on how organisations respond to emergencies in Tower Hamlets can also be found on the [TH CVS Emergencies webpage](#) (www.thcvs.org.uk/emergencies/)

For any questions, or for support in completing the form, please contact info@thcvs.org.uk Or the Tower Hamlets Civil Protection Unit at emergency.planning@towerhamlets.gov.uk.

Thank you!

The TH CVS Team and The Civil Protection Unit
(Supported by the Mayor of London and London Resilience)



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What is the Tower Hamlets Community and Voluntary Agencies directory?

Tower Hamlets' Borough Resilience Forum are developing a Community and Voluntary Agencies Directory in order to map more resources within the borough that might be able to support emergency preparedness, response, and recovery. It helps statutory partners understand local capabilities and improve coordination during emergencies.

Why are we being asked to provide this information?

Lessons from recent resilience projects show that voluntary organisations often lack formal links with emergency services, leading to gaps in coordination. This directory aims to:

- Improve communication and collaboration.
- Identify resources and capabilities in advance.
- Share opportunities for training and funding.

Does completing the directory mean we must respond in an emergency?

No. Providing information **does not commit your organisation to respond**. There is **no expectation** that you will provide support during an emergency. In the event of an emergency that requires support, this will be requested formally by the Civil Protection Unit.

Who would be able to use the directory?

- **Primary users:** Borough Resilience Forum partners (Local Authority, emergency services, NHS, etc.)
- **Public version:** A simplified version will be available via the Tower Hamlets Council for Voluntary Services (THCVS) website, excluding sensitive contact details and directing users to public information pathways.

How does this benefit our organisation?

- Increased visibility within local resilience planning.
- Opportunities for joint training and exercises.
- Potential access to funding streams and partnership networks.
- Clearer communication channels during crises.

What if we don't have emergency-specific resources?

That's okay! Even if your organisation cannot provide direct emergency support, your information helps map community assets and identify gaps. Every contribution strengthens local resilience.