

## **Our COVID-19 Vaccine Support Service**

COVID-19 has been the single greatest public health emergency in the history of the NHS.

The COVID-19 vaccination will reduce the chance of you suffering from the COVID-19 disease. Like all medicines, no vaccine is completely effective and it takes a few weeks for your body to build up protection after you have had the vaccine. Some people may still get COVID-19 despite having a vaccination, but this will lessen the severity of any infection.

The vaccine cannot give you COVID-19 infection, and two doses will reduce your chance of becoming seriously ill. You will still need to follow the Government guidance. Like all medicines, vaccines can cause side effects. Most of these are mild and short-term, and not everyone gets them

## **NHS or GP Invitation for your vaccine**

Over the coming weeks you will be receiving a letter asking you to book your vaccine.

The letter will invite you to either book online or call 119 to book an appointment.

## **Vaccine Support – how we can help**

Once you have booked your slot, or if you need help booking, we would ask you to call our Home & Care Services Manager on Mobile: 07754 751 079 or our reception on 020 8981 7124.

On the day of your vaccine you will be collected by one of our home and care team in an Uber cab and taken to your vaccine destination point. We will wait with you whilst you have the vaccination and we will then escort you back home. The service is available across Tower Hamlets, Newham, City & Hackney and Waltham Forest.

**There is no cost to you as the service is free.**

## **Our Home & Care Team**

All Age UK East London staff and volunteers have undergone enhanced Disclosure & Barring checks updated every 3 years.

## **Service Criteria**

As you can imagine we will not be able to escort every older person so there will be a strict criteria which is listed below:-

- Over the age of 65 years unless there is a diagnosis of dementia or similar condition.
- Living alone or with another person who meets the service criteria.
- Have no family or friends who are able to escort them.
- You are in receipt of shielding letter.

We will confirm with your GP and/or Health and Social professional that you meet the service criteria.

## **Referrals**

- GP
- Health Care professional
- Social Care professional
- Self (confirmation of eligibility will be checked with health and/or social care professional)

Age UK East London is a voluntary organisation and a registered charity. We work with, and for people, 50+ to provide services and to represent their views.

**Our services include:**

- Information & Advice
- Advocacy
- Home & Care Services
- Befriending
- Digital Support
- Lunch Clubs
- Handyperson Services
- Hospital Discharge Support Services

**A full range of our services can be found on our website**

[www.ageukeastlondon.org.uk](http://www.ageukeastlondon.org.uk)

**For further information about the service, please telephone the Home & Care Services Manager on:**

Mobile: **07754 751 079**

[Kay.munns@ageukeastlondon.org.uk](mailto:Kay.munns@ageukeastlondon.org.uk)

**Or contact us at our Head Office reception team:**

Age UK East London  
82 Russia Lane  
E2 9LU

Email: [info@ageukeastlondon.org.uk](mailto:info@ageukeastlondon.org.uk)

Telephone: 020 8981 7124  
9.30 am–5.30 pm  
Monday–Friday

Answerphone available at other times



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